



Per Second Pricing and No Setup makes
SBE a cost effective PBX solution

**0333 332 0000**

PhonePresence Small Business Edition Pricing

Small Business Virtual PBX Product Range

PhonePresence Small Business Edition is available in various packages to suit the requirements of every level of SME.

Available packages:

Virtual PBX Packages

Voicemail Packages

Bulk SMS

PhonePresence SBE Virtual PBX

- 1 - 10 Users
- Call Distribution Groups
- Call Queuing
- Voicemail with Dial in or Email Delivery
- Auto Attendant
- Auto Timer Operation
- Call Reporting
- Landline and Mobile Call Delivery
- Two Way SMS Service
- VOIP Enabled with Free Softphone and VOIP to VOIP Calls
- Option of Cheap Landline Calls and One Bill service
- Per Second Billing - only Pay for What You Use*

0871 Package: 10p per minute for caller

- Free 0871 Number
- **3p revenue rebate** to you on each minute of inbound call minutes to your number
- Free Setup
- Free 150 minutes of mobile calls per month
- Additional Transaction Fees:
After first free 150 mins, calls transferred to UK mobiles at 11p/min
SMS messages sent at 7p

£35 per month
save £25 **£395 per annum**

0844 Package: 5p per minute for caller

- Free 0844 Number
- Free Setup
- Up to 150 Free Minutes of calls diverted to a UK Mobile
- Additional Transaction Fees:
After first free 150 mins, calls transferred to UK mobiles at 11p/min
SMS messages sent at 7p

£35 per month
save £25 **£395 per annum**

0207 London Number Package

- Free 0207 Number (Internationally Accessible +44207)
- Free Setup
- Free 1,100 minutes of UK Landline calls *OR* free 110 minutes of mobile calls per month
- Additional Transaction Fees:
After first free 1,100 mins, calls transferred to UK landlines at 4p/min
After first free 110 mins, calls transferred to UK mobiles at 14p/min
Choice is between free landline or mobile minutes, not both, nor a mixture
SMS messages sent at 7p

£35 per month
save £25 **£395 per annum**

Regional Number Package

- Numbers available in a range of UK Geographic Regions
- £25 connection fee.
- Free 1,100 minutes of UK Landline calls *OR* free 110 minutes of mobile calls per month.
- Additional Transaction Fees:
After first free 1,100 mins, calls transferred to UK landlines at 4p/min
After first free 110 mins, calls transferred to UK mobiles at 14p/min
Choice is between free landline or mobile minutes, not both, nor a mixture
SMS messages sent at 7p

£35 per month
save £25 **£395 per annum**

0808 Freefone Number Package

- Free 0808 Number
- Free Setup
- Free 500 minutes of inbound calls.
- Additional Transaction Fees:
After first free 500 mins of inbound freephone calls the cost is 3p/min
Calls transferred to UK landlines at 3p/min
Calls transferred to UK mobiles at 11p/min
SMS messages sent at 7p

£35 per month
save £25 **£395 per annum**

0762 Text and Voice Number Package

- Free 0762 Number receiving voice calls and inbound SMS
- Free Setup
- Free text messages received
- Free 1,000 minutes of UK Landline calls *OR* free 100 minutes of mobile calls per month *OR* free 250 text messages sent from web page.
- Additional Transaction Fees:
After first free 1,000 mins, calls transferred to UK landlines at 4p/min
After first free 100 mins, calls transferred to UK mobiles at 11p/min
After first free 250, SMS messages sent at 7p
Choice is between free landline or mobile minutes or free SMS, not a mixture

£35 per month
save £25 **£395 per annum**

Optional Setup Items (Prices are once only)

Outbound Call Access **£15** per line.

Enable your landline to make outbound calls that are counted within your monthly minute bundles and appear on a single bill.

Professional Voice Recordings

£39 X-on in-house recordings / £10 per recording added after service completion

£69 per 150 words for professional recording artist - Demo Voice Line: 0871 873 2261

VOIP Network Support **£10** per hour (first 30 minutes free)

Optional Additional Monthly Bundles and Rentals (All prices are per month)

	100	500	1,000	5,000	10,000
Calls to UK Landlines			£10	£45	£85
Calls to UK Mobiles	£10	£45	£85	£400	POA
Inbound Freefone Calls		£25	£40	£150	£275
Outbound SMS		£25	£45	£175	£325

Extra 0844 Number **£2**/month

10 User 0844 DDI Pack **£10**/month

Extra 0207 Number **£5**/month

10 User 0207 DDI Pack **£20**/month

Extra 0808 Number **£5**/month

10 User 0808 DDI Pack **£20**/month

Extra Geographic Number **£5**/month

Voice Recognition **£10**/month

£25 connection fee if not ordered with first number

VoiceMail Packages

- 1 - 100 Mailboxes
- Voicemail Dial-in, Voicemail to Email, Voicemail SMS Alerts
- Call Reporting

0844 Package: 5p per minute for caller

- Free 0844 Number
- Free Setup
- Free 500 SMS Notifications
- Additional Transaction Fees:
After first free 500, SMS messages sent at 7p

£17 per month
save £28 **£176 per annum**

0808 Freephone Package

- Free 0808 Number
- Free Setup
- Free 500 Minutes Inbound Call Handling *OR* free 250 SMS Notifications
- Additional Transaction Fees:
After first free 500 mins of inbound freephone calls the cost is 4p/min
After first free 250, SMS messages sent at 7p

£17 per month
save £28 **£176 per annum**

0207 London Package

- Free 0207 Number: Internationally Accessible +44207
- Free Setup
- Free 500 Minutes Inbound Call Handling *OR* free 250 SMS Notifications
- Additional Transaction Fees:
After first free 500 mins of inbound calls the cost is 2p/min
After first free 250, SMS messages sent at 7p

£17 per month
save £28 **£176 per annum**

Optional Additional Monthly Bundles and Rentals (All prices are per month)

	500	1,000	5,000	10,000
Inbound 0207 Calls	£10	£15	£50	£85
Inbound Freephone Calls	£25	£40	£150	£275
Outbound SMS	£25	£45	£175	£325

Two Way Bulk SMS

£25 per month
save £50 **£250 per annum**

- Storage for up to 10,000 users and groups
- 500 Free SMS per Month
- Free Inbound SMS to PC
- Extra SMS 7p each - With purchase of a monthly bundle, extra SMS from as little as 3.25p

Optional Additional Monthly Bundles and Rentals (All prices are per month)

	500	1,000	5,000	10,000
Outbound SMS	£25	£45	£175	£325

Optional Setup Items (Prices are once only)

Outbound Call Access **£15** per line

One-Bill Solution

Include your landline rental on your X-on bill and receive a single bill and call statistics for all your phone and SMS traffic (currently excluding mobiles).

Available as an addition to any PhonePresence bundled package above.

Monthly Rental: £11 per line

Setup Item (Price is once only): Outbound Call Access **£15** per line

Enable your landline to make outbound calls that are counted within your monthly minute bundles and appear on a single bill.

The One-Bill Solution is subject to a 12 month minimum rental and payment terms are by Direct Debit only.

Small Business Edition Terms and Conditions

- Any setup fees payable in full prior to number allocation.
- Monthly fees are invoiced on the first working day of the month and must be paid in full by the 7th day of the month for service to continue.
- Transaction fees are invoiced for the previous month and must be paid in full by the 7th day of the month for service to continue.
- The maximum credit to be extended on transactions in any given month is £10. If further credit is required, bundles should be purchased or the customer is required to take a corporate service. Services will be disabled automatically if this credit limit is exceeded.
- Services will be disabled automatically if this credit limit is exceeded.
- Acceptable payment methods are Direct Debit and approved credit card only. Cheques are not accepted.
- Customers choosing to pay by credit card are responsible for ensuring that valid credit card details are available at X-on prior to fees being due in each month.
- There is no minimum period for monthly fees.
- Cancellation of the service part way through the month will not result in the refund of any transaction fees incurred or monthly rentals.
- VAT Applies to all prices at current rates.
- X-on may apply changes (increases or decreases) to transaction fees and monthly fees in response to changes from the network operator. A 30 day notice period will apply.
- The customer must maintain a valid email address through the administration site in order to receive updates and electronic invoices.
- All invoices will be sent automatically in electronic format and no paper copies will be sent.
- Call minutes are billed in per second increments with no minimum call or set up charges.
- X-on reserves the right to cease services without notice if it has grounds to believe that they are being used for fraudulent or illegal purposes.
- Any bulk SMS sent must comply with the requirements of current marketing regulations, including but not limited to, those of the Wireless Marketing Association.
- Voice services are allocated a maximum of 30 concurrent calls per number without prior arrangement.
- No service level guarantees are made on calls made from or delivered to VOIP handsets or softphones.
- X-on undertake to provide availability of non-VOIP based inbound numbers and outbound dial services of 99%. Should X-on fail to provide this availability in any given month, a refund of that months rental (excluding transaction costs and bundle charges) will be made. This is the limit of X-on's liability for loss of service.
- X-on make no guarantees for suitability of third party telecommunications devices and services for use with these services, other than those which are specifically recommended, for example VOIP softphones.

PhonePresence Per Second Billing

- All billing is per second - i.e. charged at 1/60th of rates for each complete second. Equivalent charges for per minute billing are approximately two thirds - e.g. 0.8p National rate, 9.3p mobile.
- Charges are for outbound calls made from VoIP phones (if used) and calls transferred by PhonePresence to the prefixes listed.
- SMS charge is for text messages sent from the web administration form or as voicemail paging alerts.

Per Second vs Per Minute Billing

Many telecoms companies quoting cheap outbound calls, particularly using Voice over IP (VoIP) quote what seem amazing 'per minute' rates, particularly in comparison with standard BT or landline charges.

When you look in detail at the small print, or terms and conditions, you will typically see a 'minimum call duration' that will be charged - regardless of the length of the call. In some cases, this can be as long as a minute, so even if you make a 1 second call, you will get charged for a whole minute. And often the second minute gets charged in the same way, so a 61 second call gets charge as two minutes!

X-on's outsource products are all charged strictly on a per second basis, so *if you have a three second phone call, you get charged for 3 seconds, and no more.*

Example

The following shows the cost of a selection of different length calls based on a per minute and per second tariff:

Call Length	Cost at 2.0p per minute with per minute billing	Cost at 2.0p per minute with per second billing (0.033p per second)
10 sec	2.0p	0.33p
20 sec	2.0p	0.67p
30 sec	2.0p	1.0p
40 sec	2.0p	1.33p
50 sec	2.0p	1.67p
60 sec	2.0p	2.0p
70 sec	4.0p	2.33p
80 sec	4.0p	2.67p
90 sec	4.0p	3.0p
100 sec	4.0p	3.33p
TOTAL	550 sec	18.33p
Average per minute	3.05p	2.0p

So based on this example, you will be paying **50%** more on per minute than per second billing.

Or to put it another way, X-on's price of 2.0p per minute is equivalent to 1.33p per minute at a per-minute rate!

Contact Sales

Call the PhonePresence Small Business Edition Support Team on **0333 332 0000** for more information on subscribing and improving your customer relations.