



X-on Voicebank is the Ideal Messaging and Noticeboard Service for Water Boards

X-on has enjoyed considerable success in supplying its 'Voicebank' Voice Noticeboard service to Utilities and UK Business. We supply Voicebank to more than 60% of UK Police Forces, along with Fire Brigades, Schools, the NHS, Councils and Water Boards.

Voicebank is a 'Noticeboard' messaging service that allows Water Board Administrators and Staff to leave messages to which the public and the press can call in and listen.

Voicebank Uses

- Emergency Burst Water Mains Repair Updates
- Traffic Reports and Travel Advice in the vicinity of Roadworks
- Scheduled Water Mains Servicing and Disruption Advice
- Water Quality Reports
- Press and Media Releases on Planned Water System Improvements
- Water Conservation and Efficient Usage Advice
- Water Resources Management Plans
- Information on Government Sponsored Water Efficiency Measures
- Community Projects benefiting from Water Board Involvement
- Advice on avoiding Bogus Callers posing as Water Board Employees
- Staff and Shareholder Announcements
- Water Board Company Reports and Financial Results

The messages can be recorded remotely by anyone with the passcode using any touch tone landline or mobile phone. If you can use a phone, you can leave a message - no training needed.

Main Features

- Voicebank is a simple to use service with messages updated by phone, and administration via a web interface
- Remote recording access from any touch tone landline, or mobile with a passcode
- Hosted service, so no specialist equipment or phone lines are required on site
- Reduces the number of unnecessary calls to the main office
- Large numbers of callers can call the service to hear information at the same time, so there are no engaged tones or waiting to get answered
- Messages can auto delete after a period of time, or be manually deleted
- Callers can use their phone keypad to skip forward and back to hear previous messages
- No maximum limit for the length of recording
- Web interface for easy administration/reports
- Low cost fixed monthly price
- Extensively proven technology

X-on Voicebank is a Hosted Service negating the need for purchasing or maintaining an expensive in-house solution or needing dedicated lines on-site. Our systems can handle a large number of callers simultaneously.

For more information call **0333 332 0000**, visit **www.Voicebank.biz**, or email **info@voicebank.biz**.