SURGERY CONNECT

Clinical Integration Webinar - Questions & Answers

Q1. Can we use the list of users in the Configuration Console to remove users who have left?

Yes, you can delete users from Configuration Console/Integrations/Users. By deleting them you also delete their access to the Surgery Connect system at your practice.

Q2. We often run 2 SystmOne applications (same ODS code). How does this impact integration?

It should make no difference.

Q3. Will the system work equally well with a home worker working from a mobile phone?

Yes, the system works both in practice and remotely.

Q4. We work as a hub with access to multiple practices. Could this work when switching practices?

Yes, but you would have to manually change from one ODS code to another each time.

<u>Contact Information</u>

For information, the main contact details which you may wish to note, for use after the 'Go Live' to your Surgery Connect service are:

- **Training** requests should be emailed to training@x-on.co.uk
- For **technical assistance**, contact our Service Desk by ringing tel. 0333 332 6633 or by using the Support Portal option https://support.x-onweb.com/

If you need any additional training resources please visit our training area:

Surgery Connect Training