Phonebar

Active Patient Window

Appointments list

Expand to show phone controls

Access Help pages

Minimised

Patient Details

Contact options

Maximised

Mr John Smith
Age 50 (30/12/1971)

Settings Availability

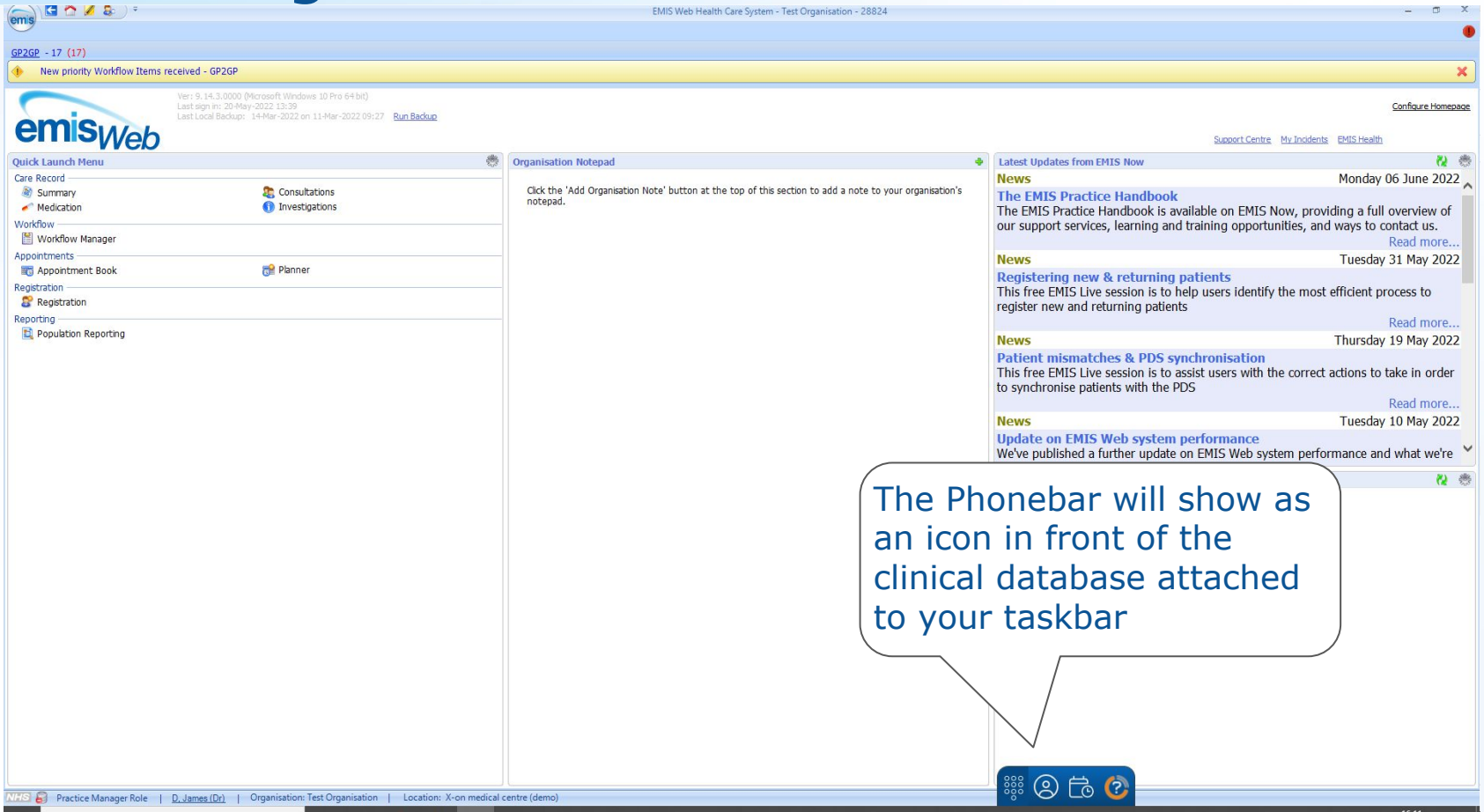
Phone controls

Accessing the Phonebar

Once downloaded, the Phonebar will have a shortcut on your desktop.

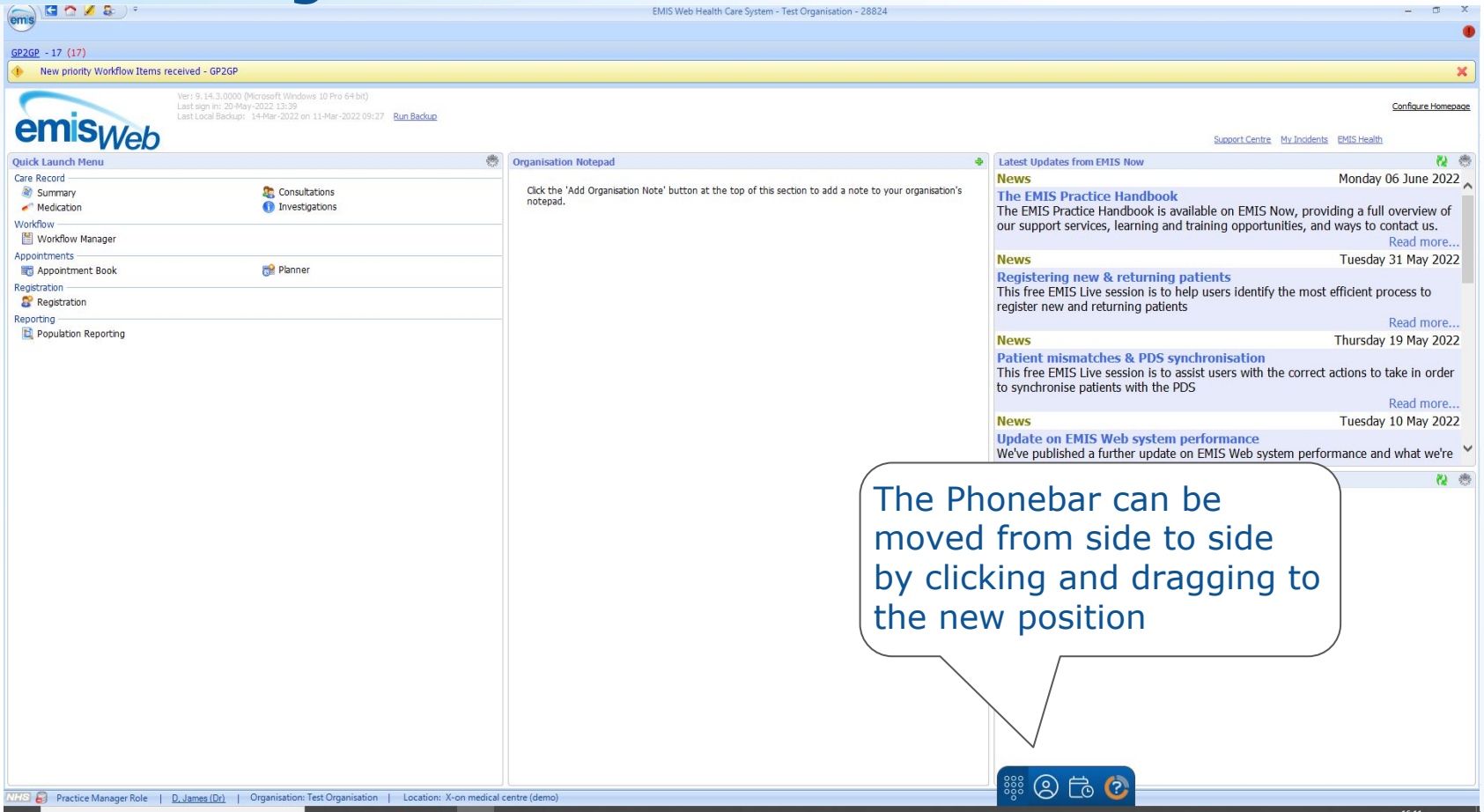
Once set up, it will start automatically when you log in to the PC and will connect to the clinical database when you log in.

Accessing the Phonebar



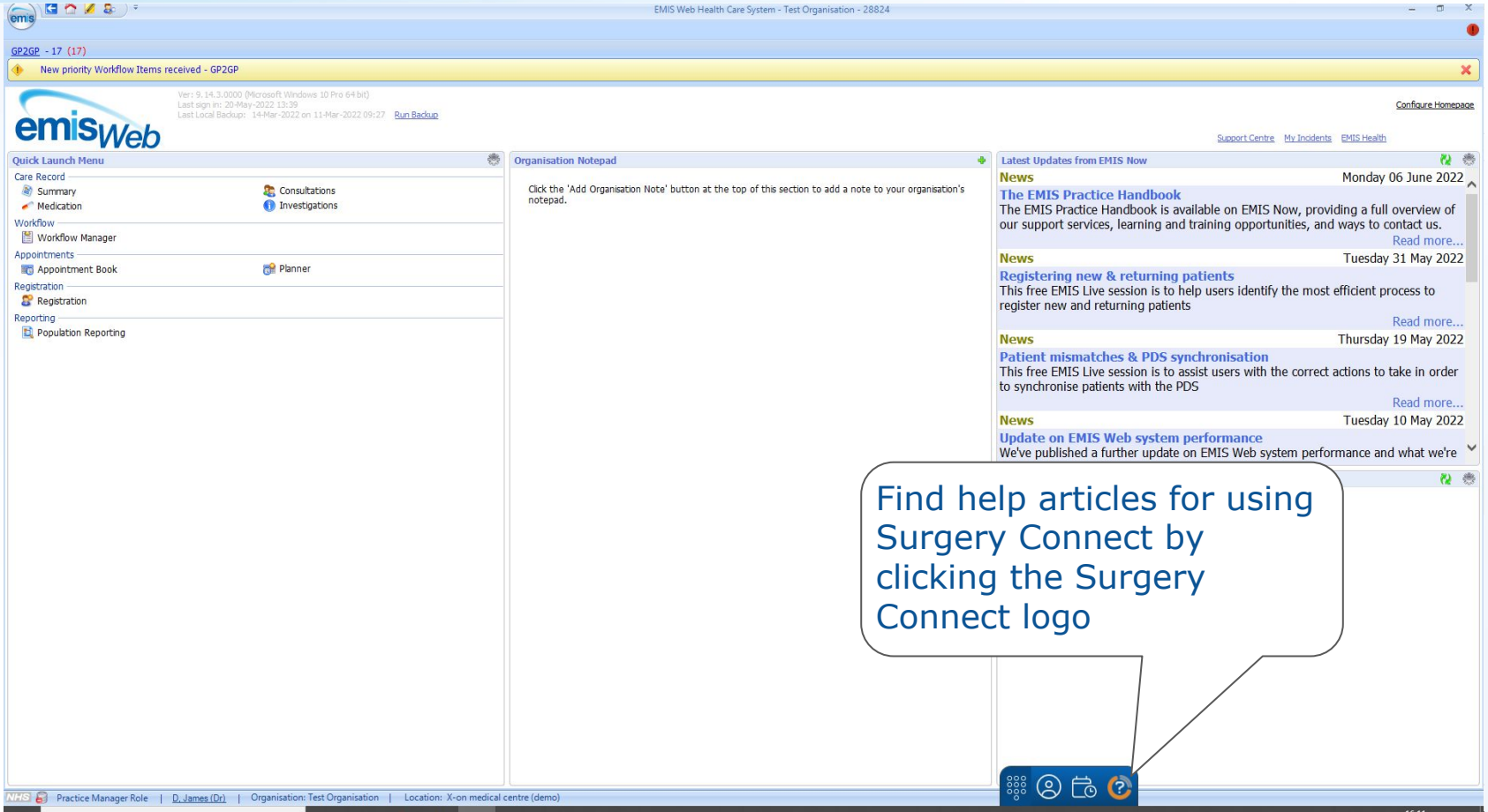
The Phonebar will show as an icon in front of the clinical database attached to your taskbar

Accessing the Phonebar

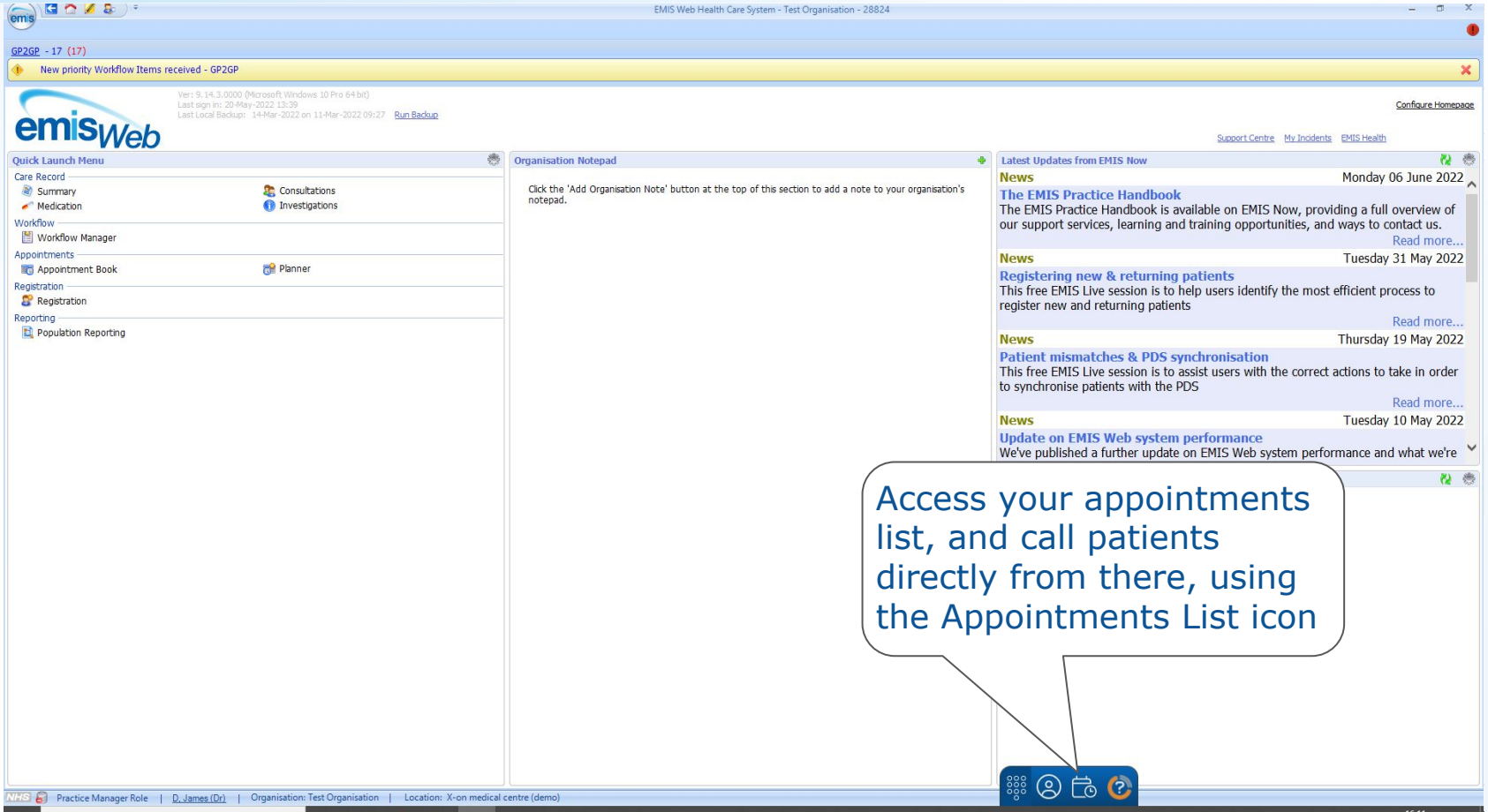


The Phonebar can be moved from side to side by clicking and dragging to the new position

Phonebar Icons

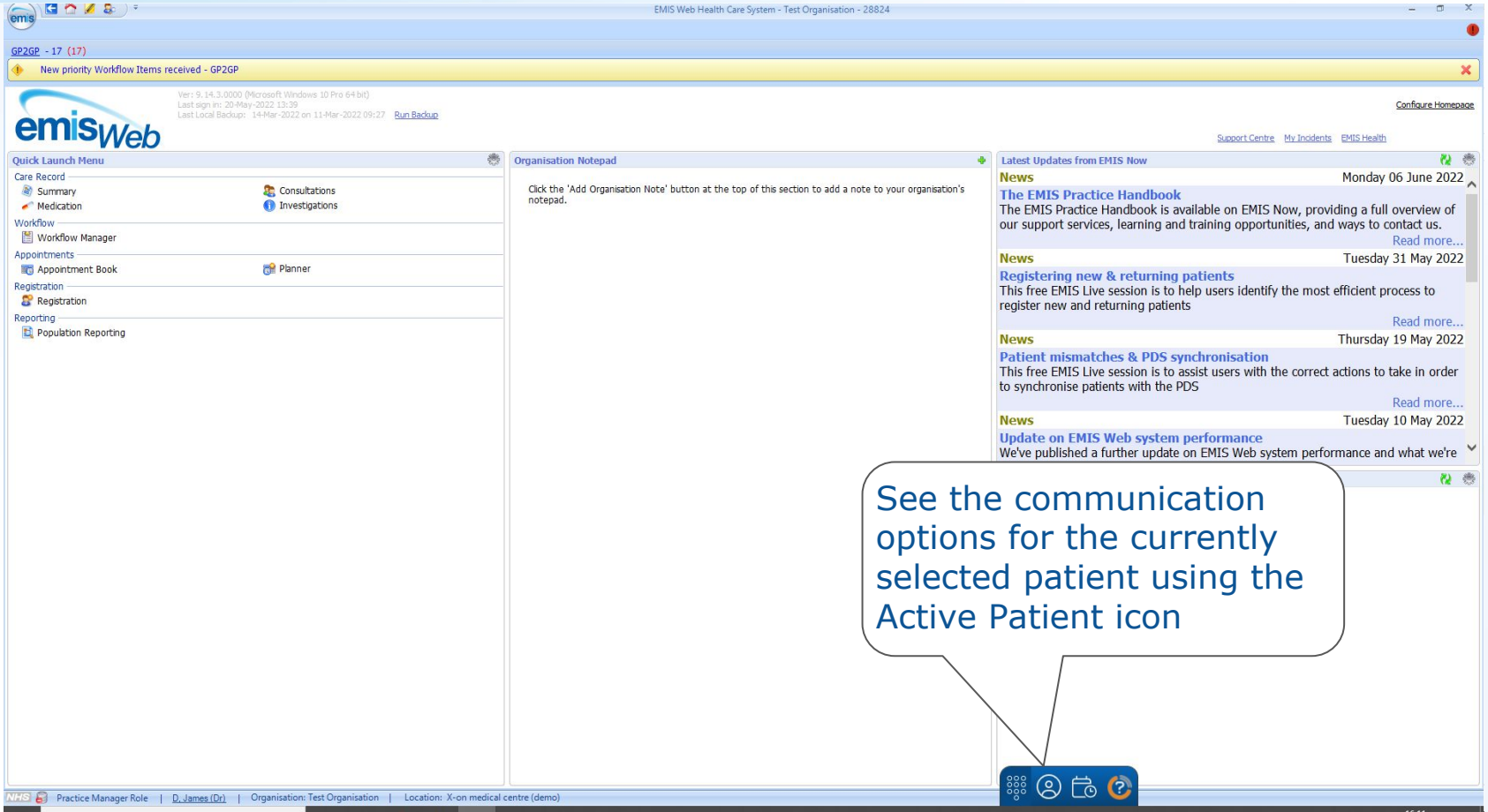


Phonebar Icons

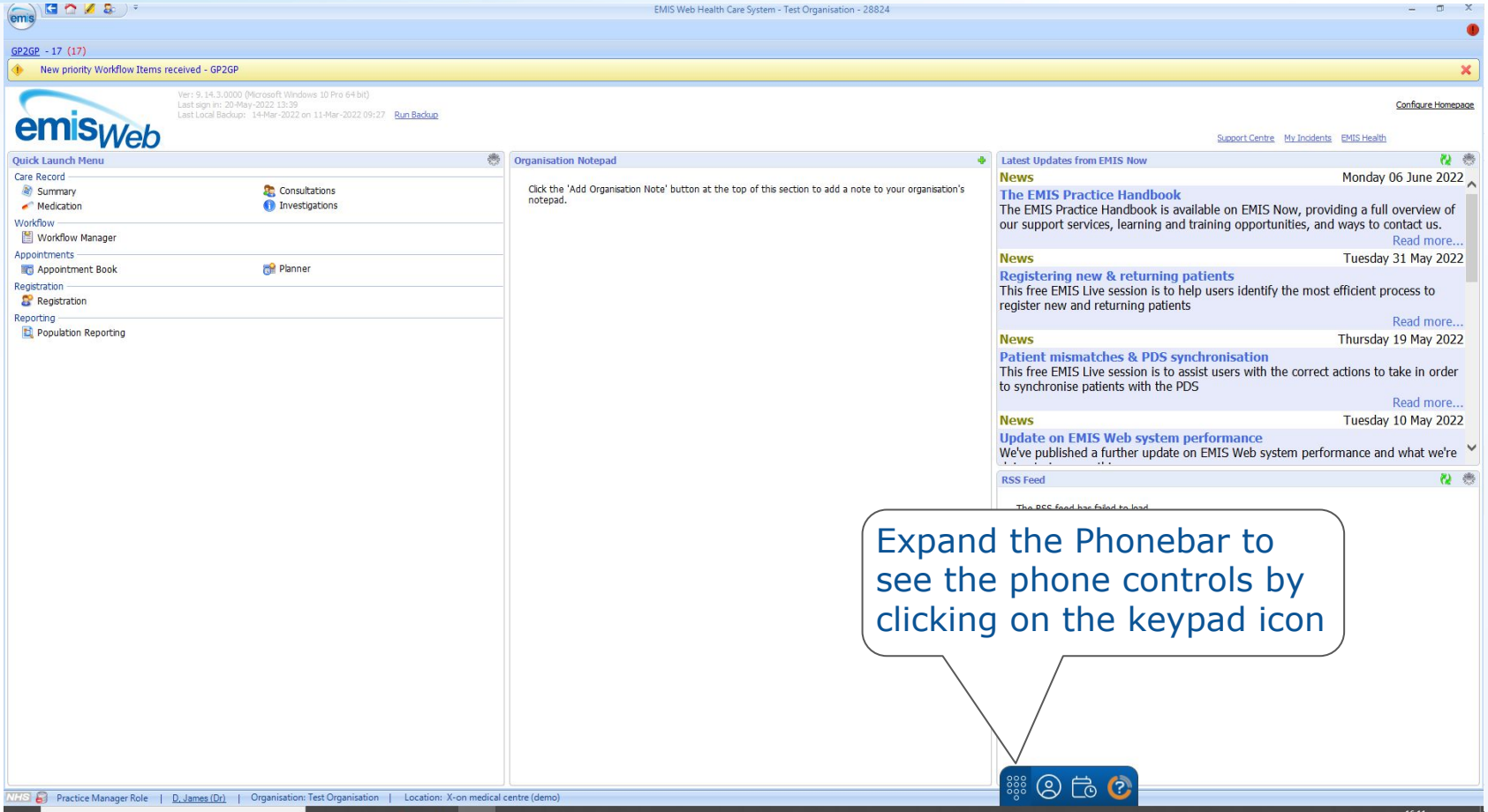


Access your appointments list, and call patients directly from there, using the Appointments List icon

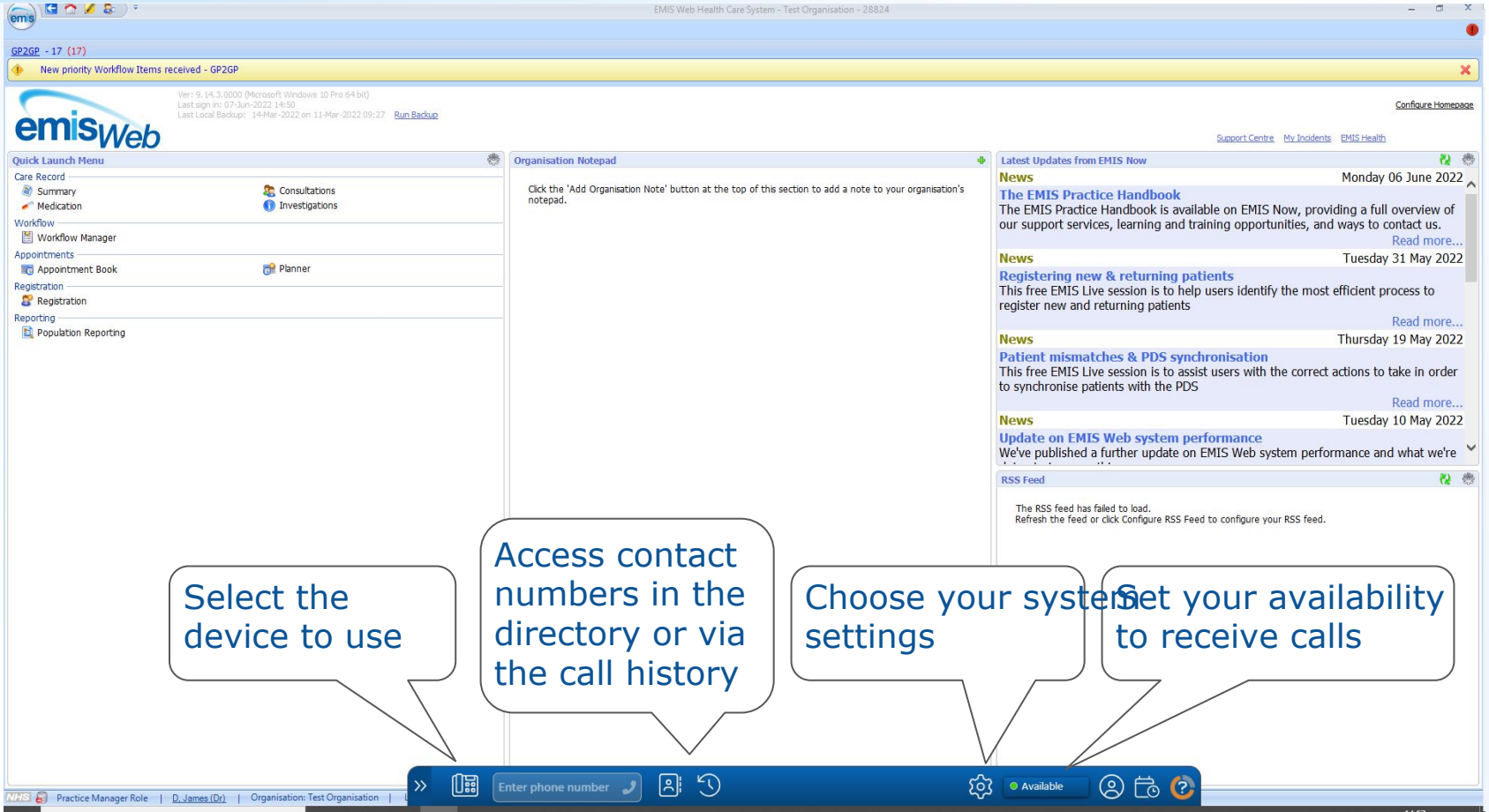
Phonebar Icons



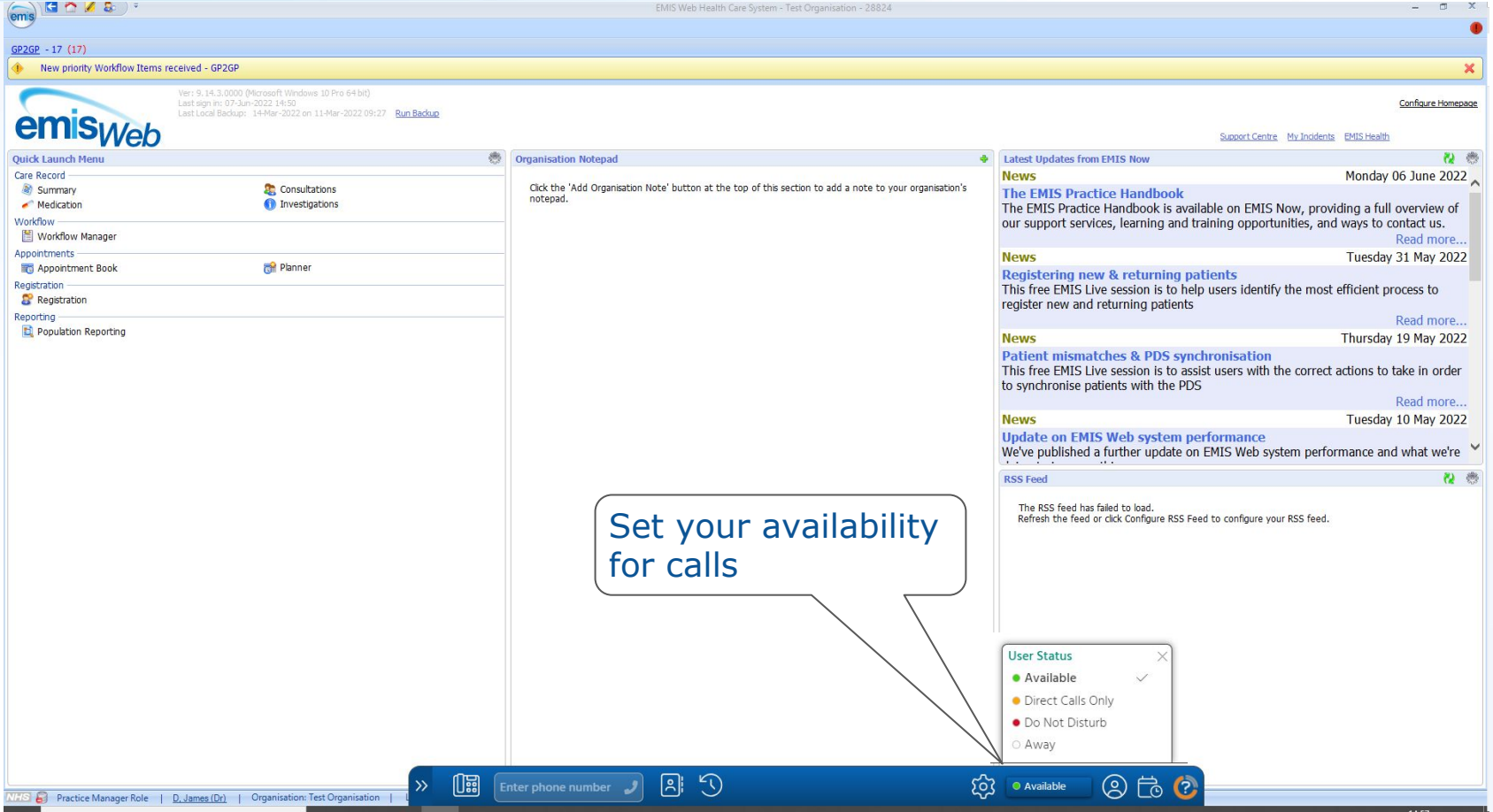
Phonebar Icons



Phonebar Icons



Phone Controls



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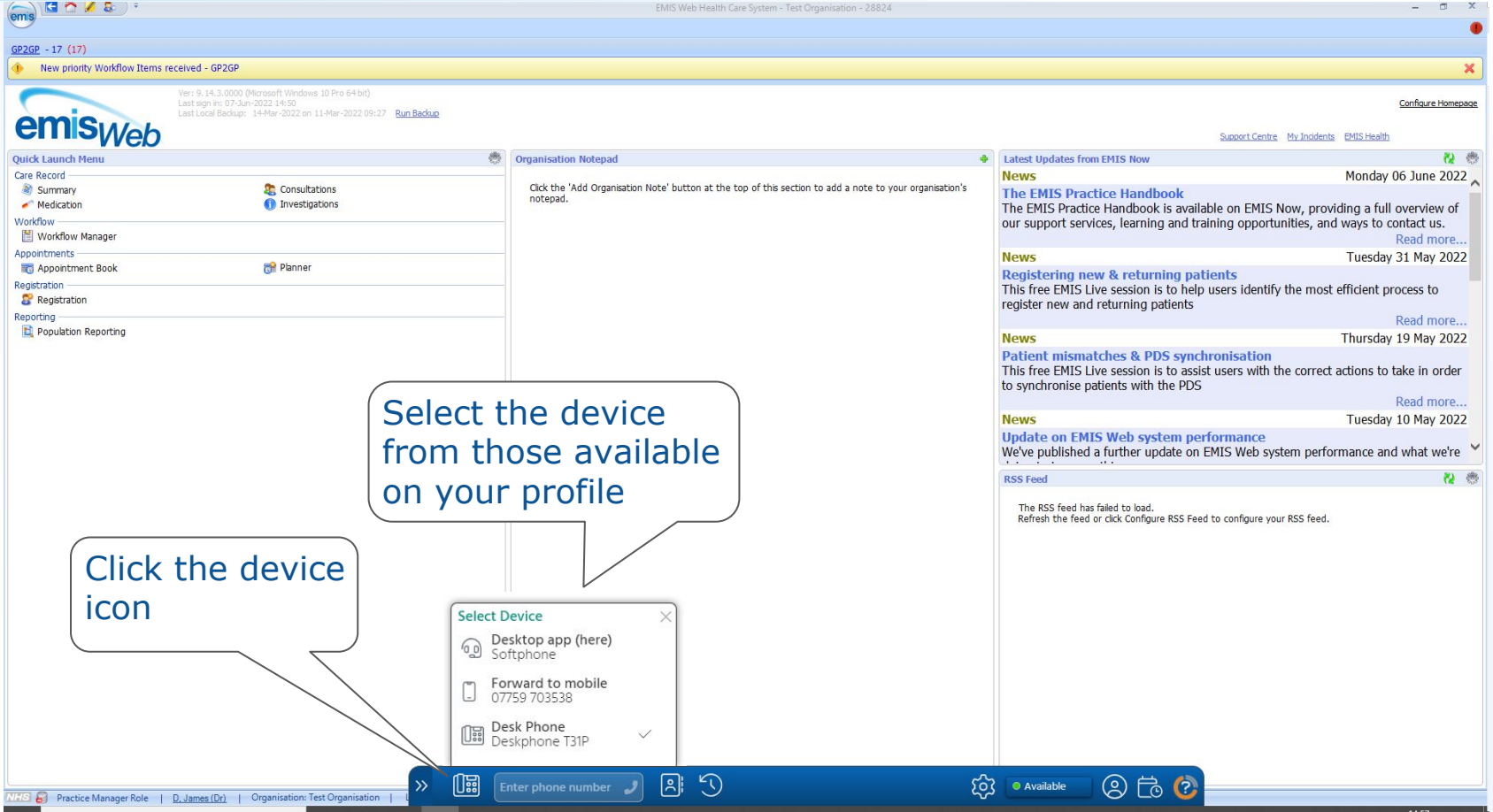
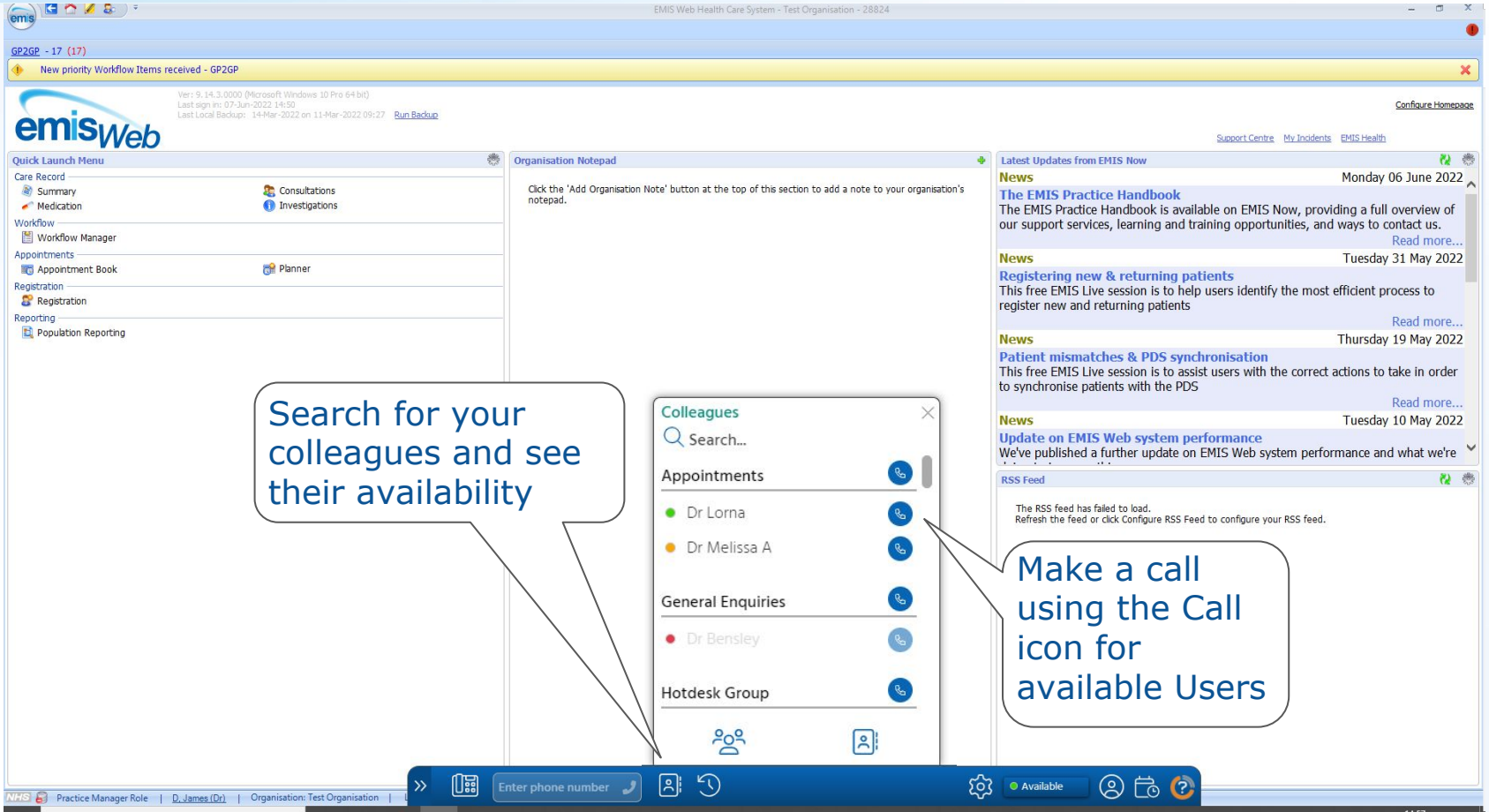
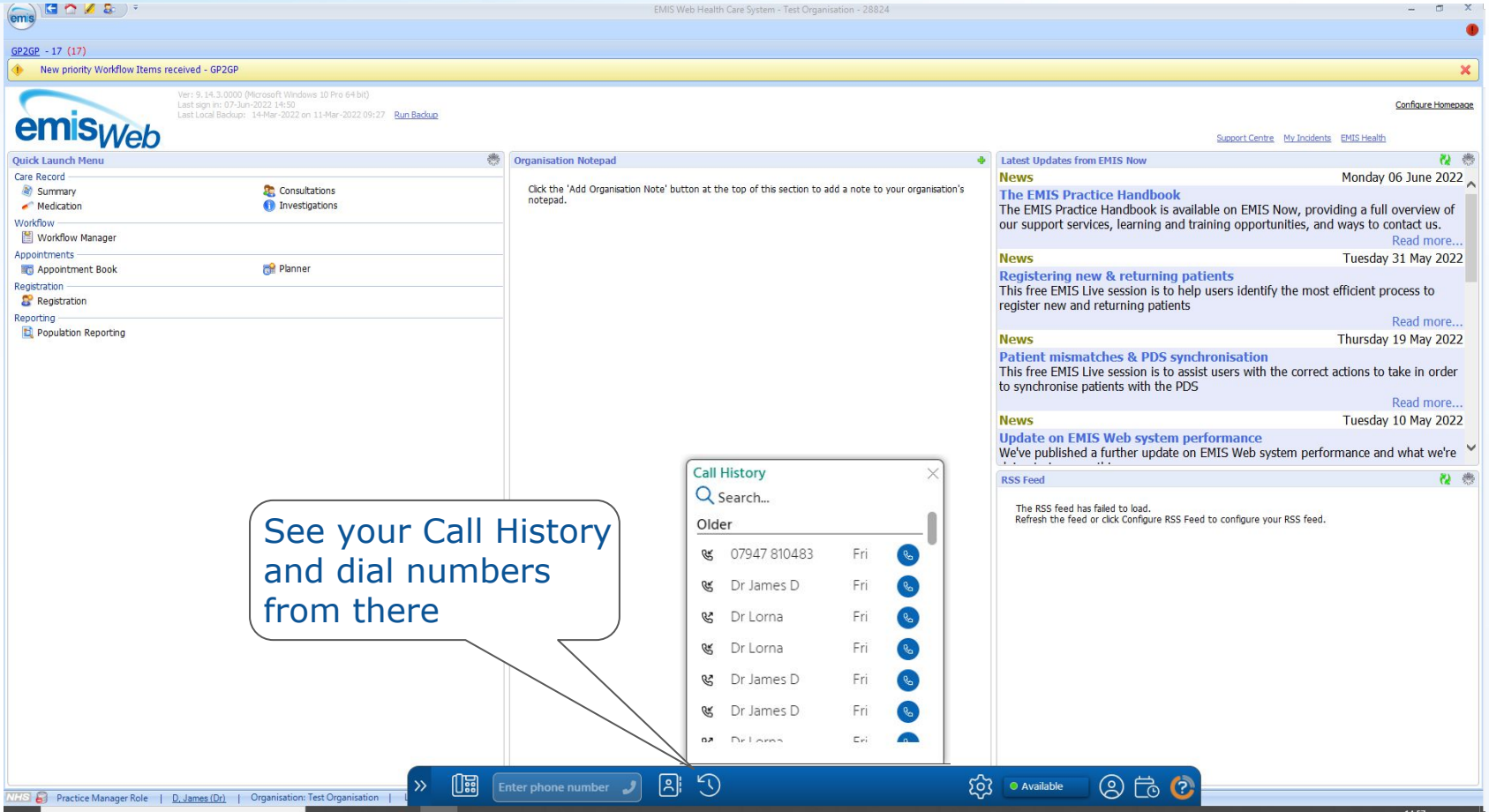


Phone Controls

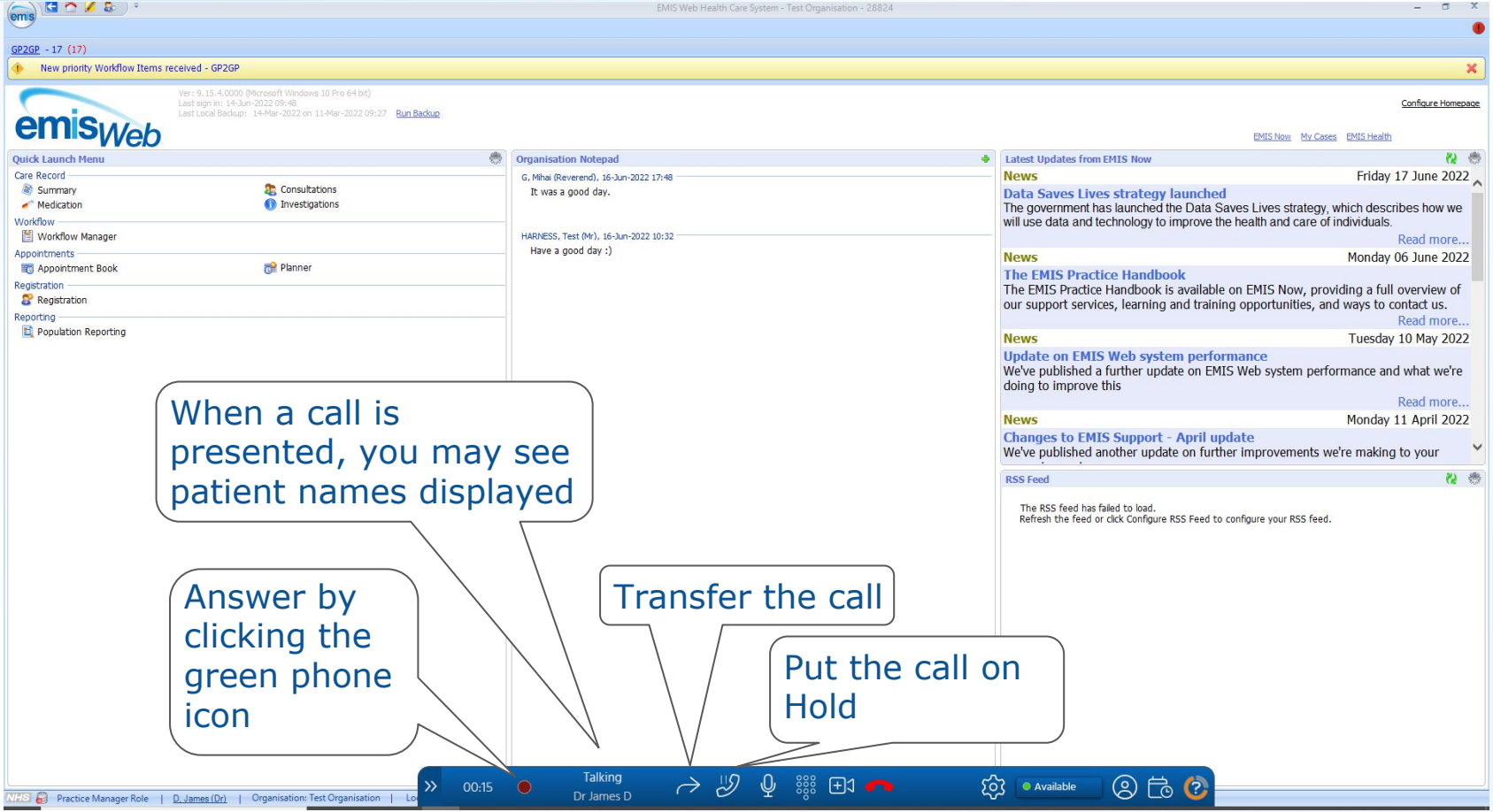


Phone Controls

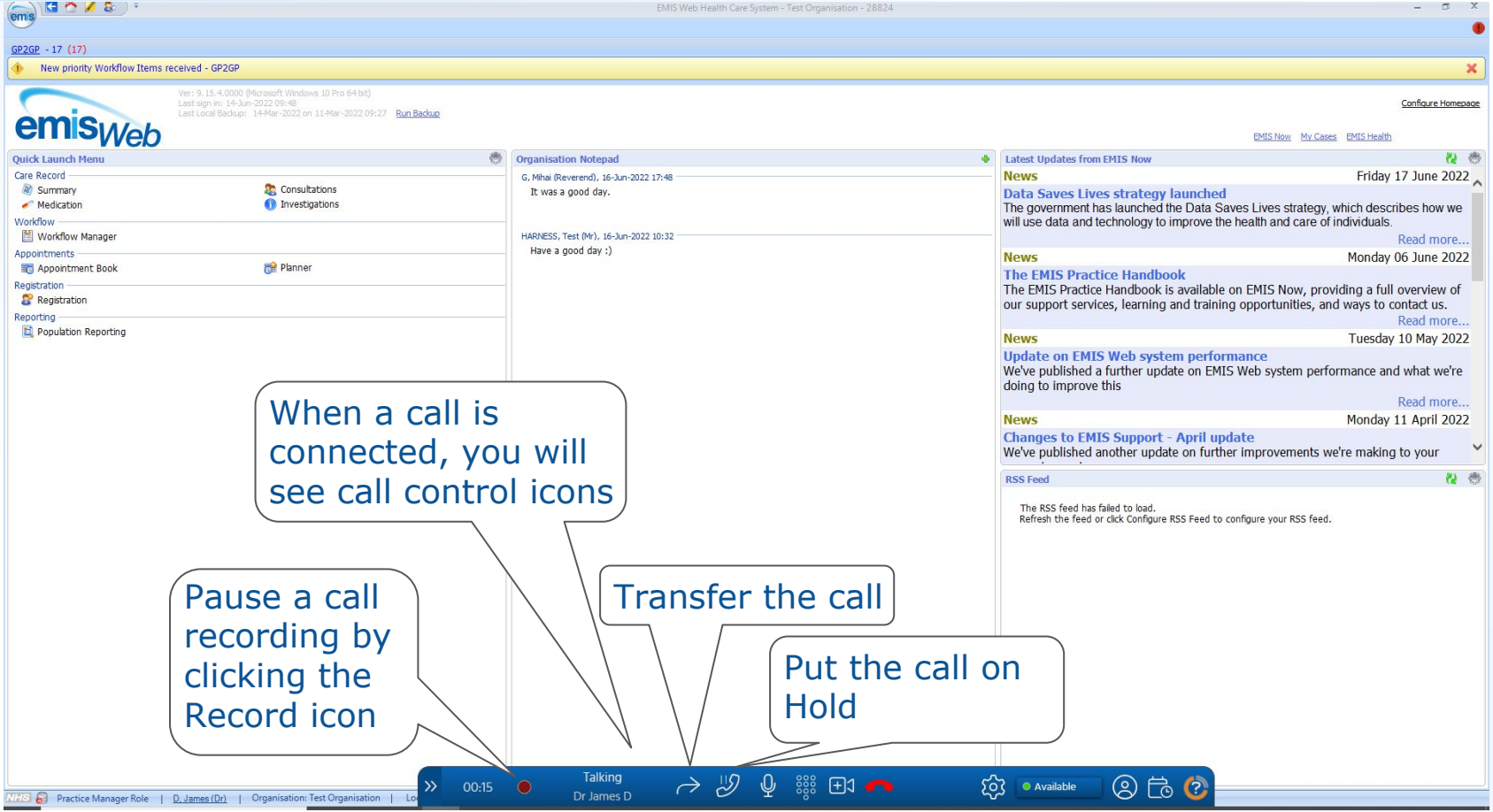


See your Call History and dial numbers from there

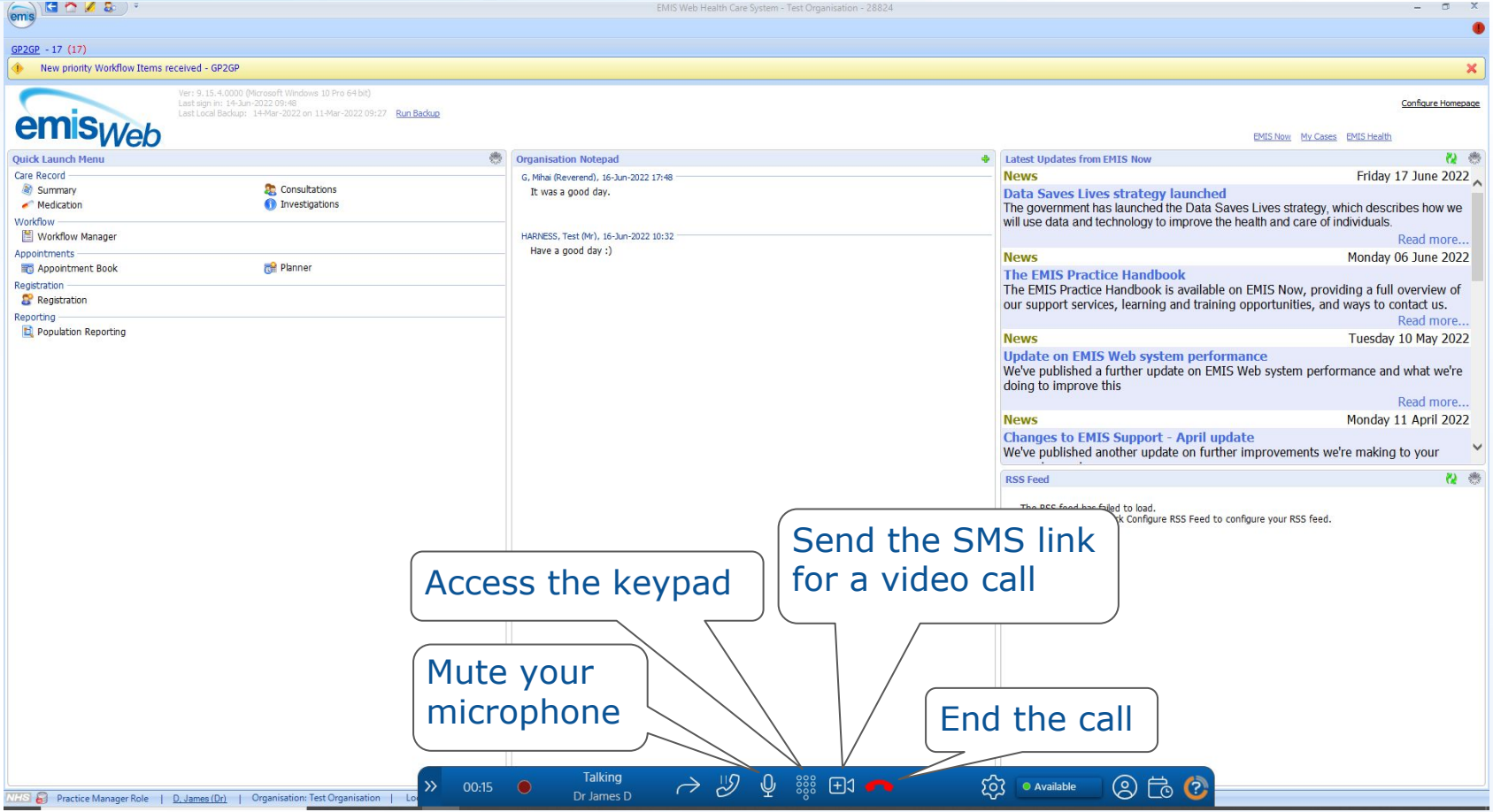
Phone Controls



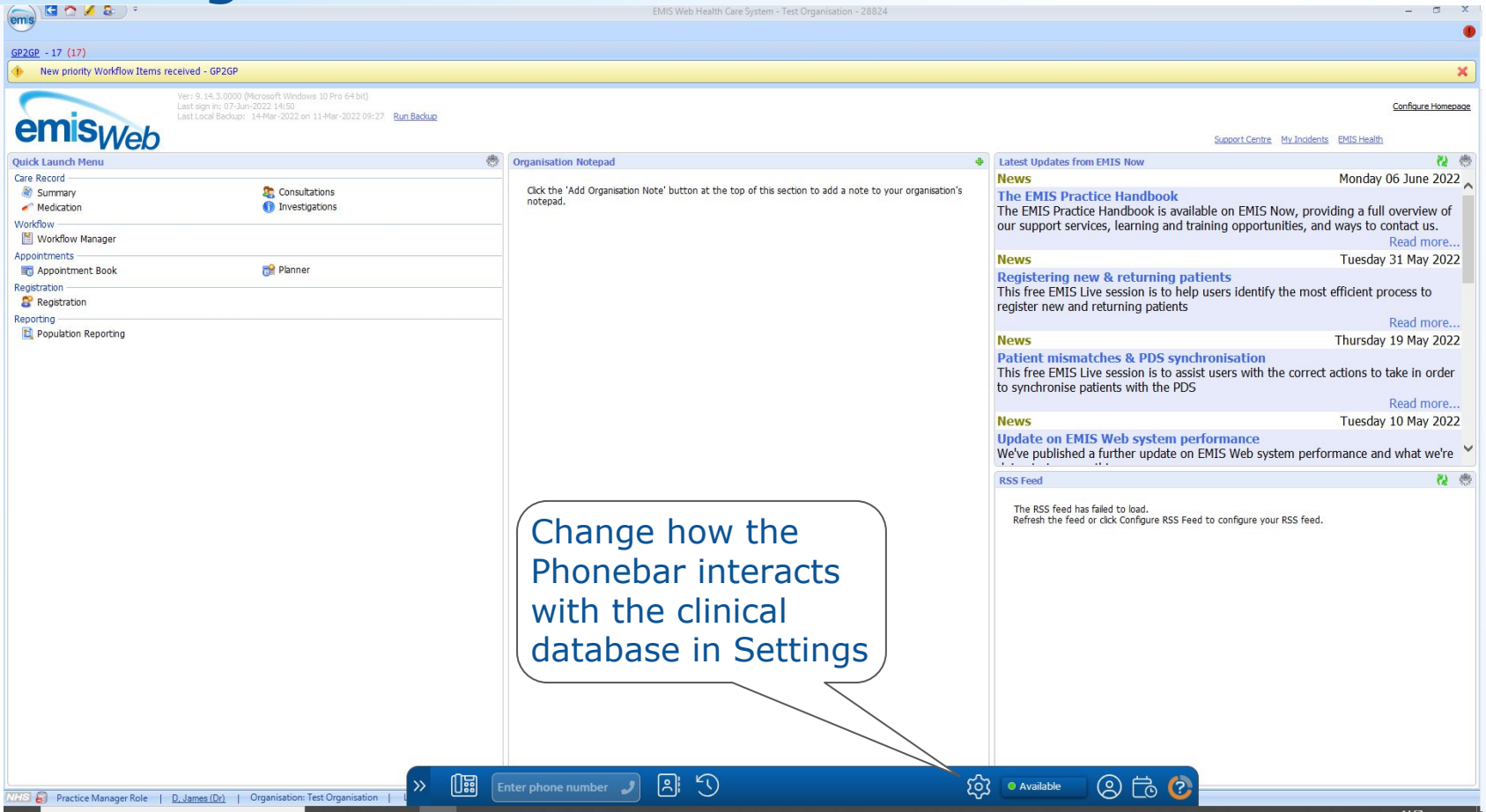
Phone Controls



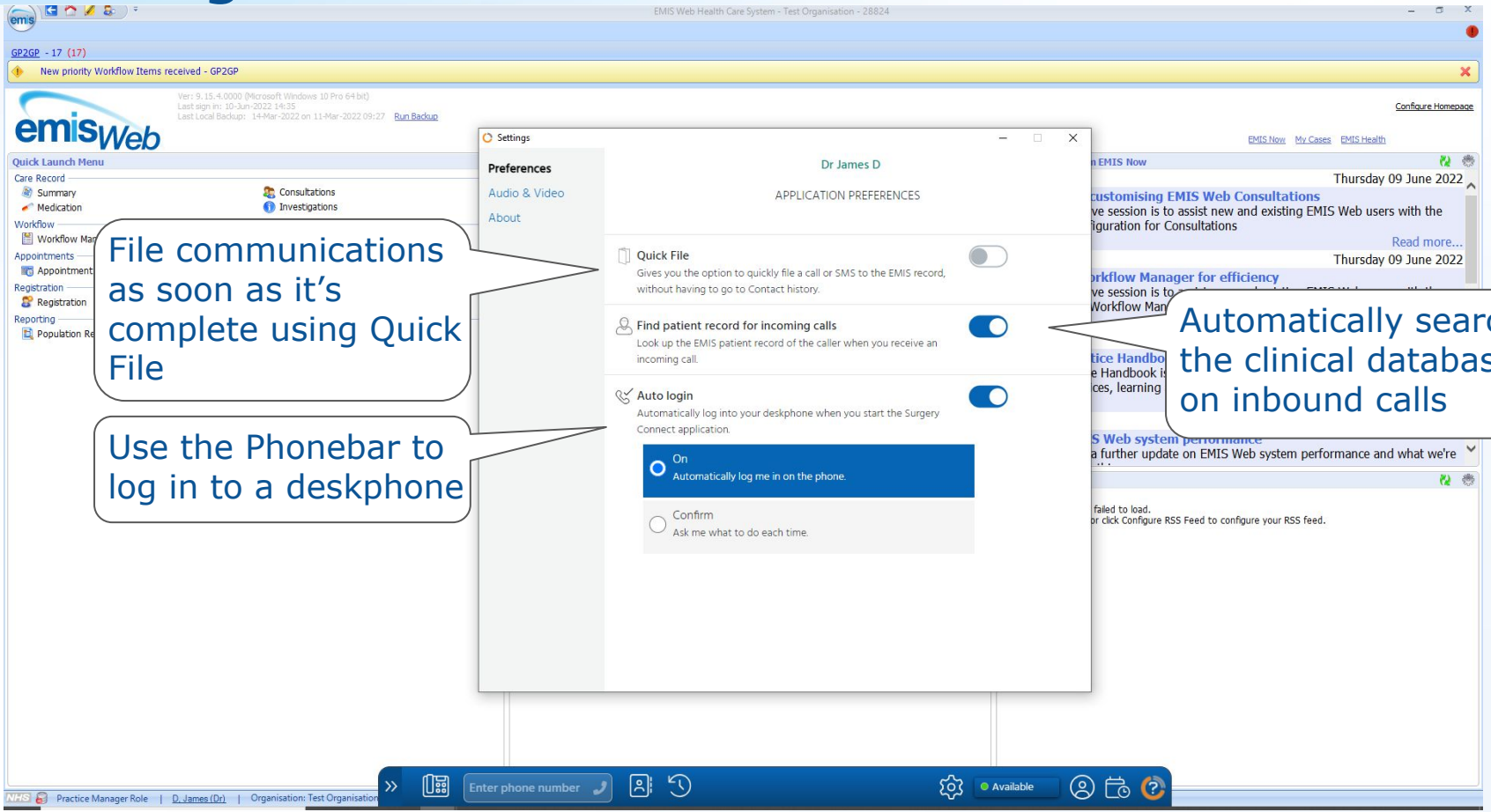
Phone Controls



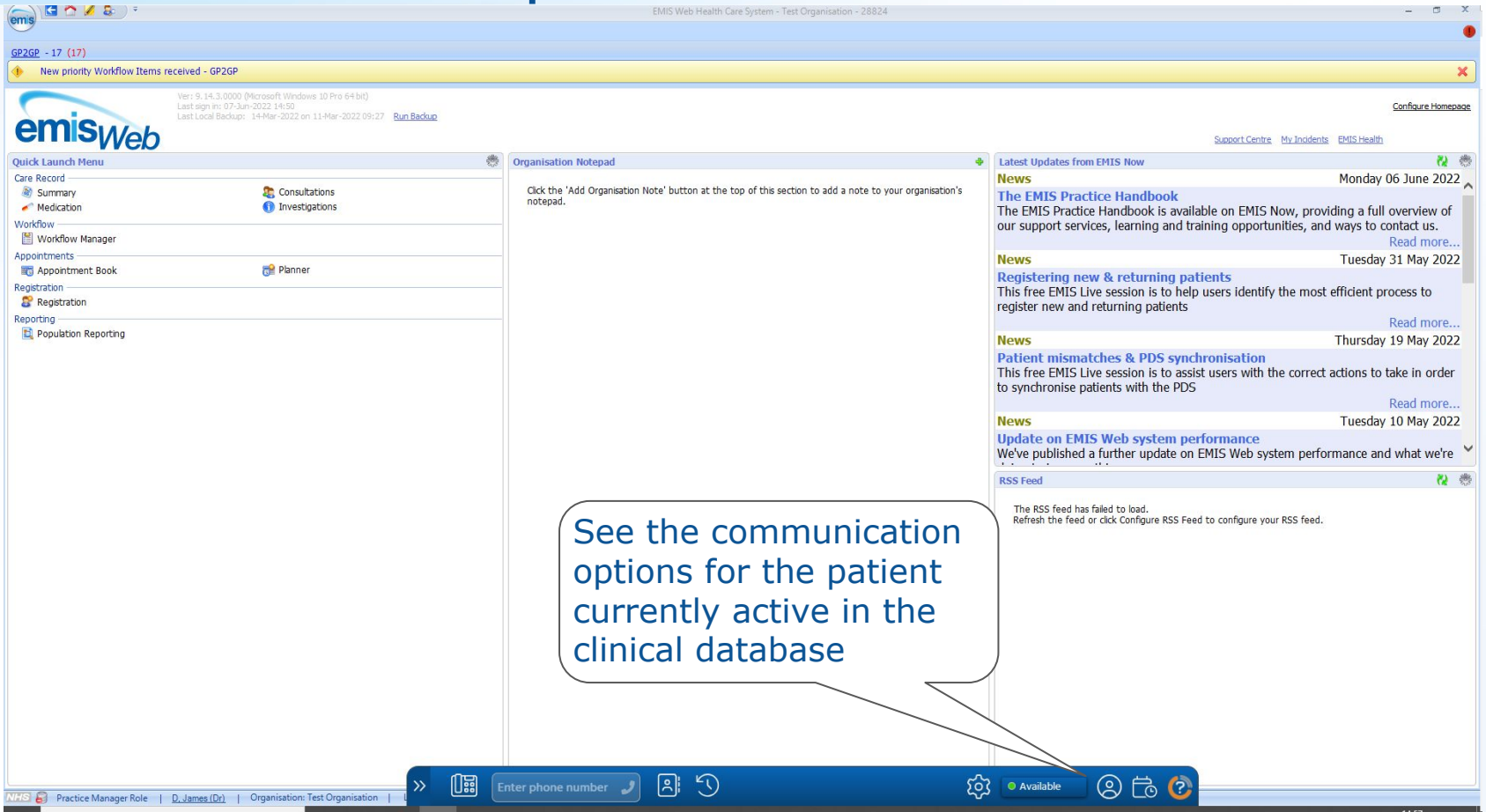
Settings


EMIS Web Health Care System - Test Organisation - 28824
GP2GP - 17 (17)
New priority Workflow Items received - GP2GP
emisWeb
Configure Homepage
Support Centre
My Incidents
EMIS Health
Quick Launch Menu
Care Record
Summary
Consultations
Medication
Investigations
Workflow
Workflow Manager
Appointments
Appointment Book
Planner
Registration
Registration
Reporting
Population Reporting
Organisation Notepad
Click the 'Add Organisation Note' button at the top of this section to add a note to your organisation's notepad.
Latest Updates from EMIS Now
News
Monday 06 June 2022
The EMIS Practice Handbook
The EMIS Practice Handbook is available on EMIS Now, providing a full overview of our support services, learning and training opportunities, and ways to contact us.
Read more...
News
Tuesday 31 May 2022
Registering new & returning patients
This free EMIS Live session is to help users identify the most efficient process to register new and returning patients
Read more...
News
Thursday 19 May 2022
Patient mismatches & PDS synchronisation
This free EMIS Live session is to assist users with the correct actions to take in order to synchronise patients with the PDS
Read more...
News
Tuesday 10 May 2022
Update on EMIS Web system performance
RSS Feed
The RSS feed has failed to load.
Refresh the feed or click Configure RSS Feed to configure your RSS feed.
Change how the Phonebar interacts with the clinical database in Settings
Enter phone number
Available
Practice Manager Role
D. James (Dr)
Organisation: Test Organisation

Settings

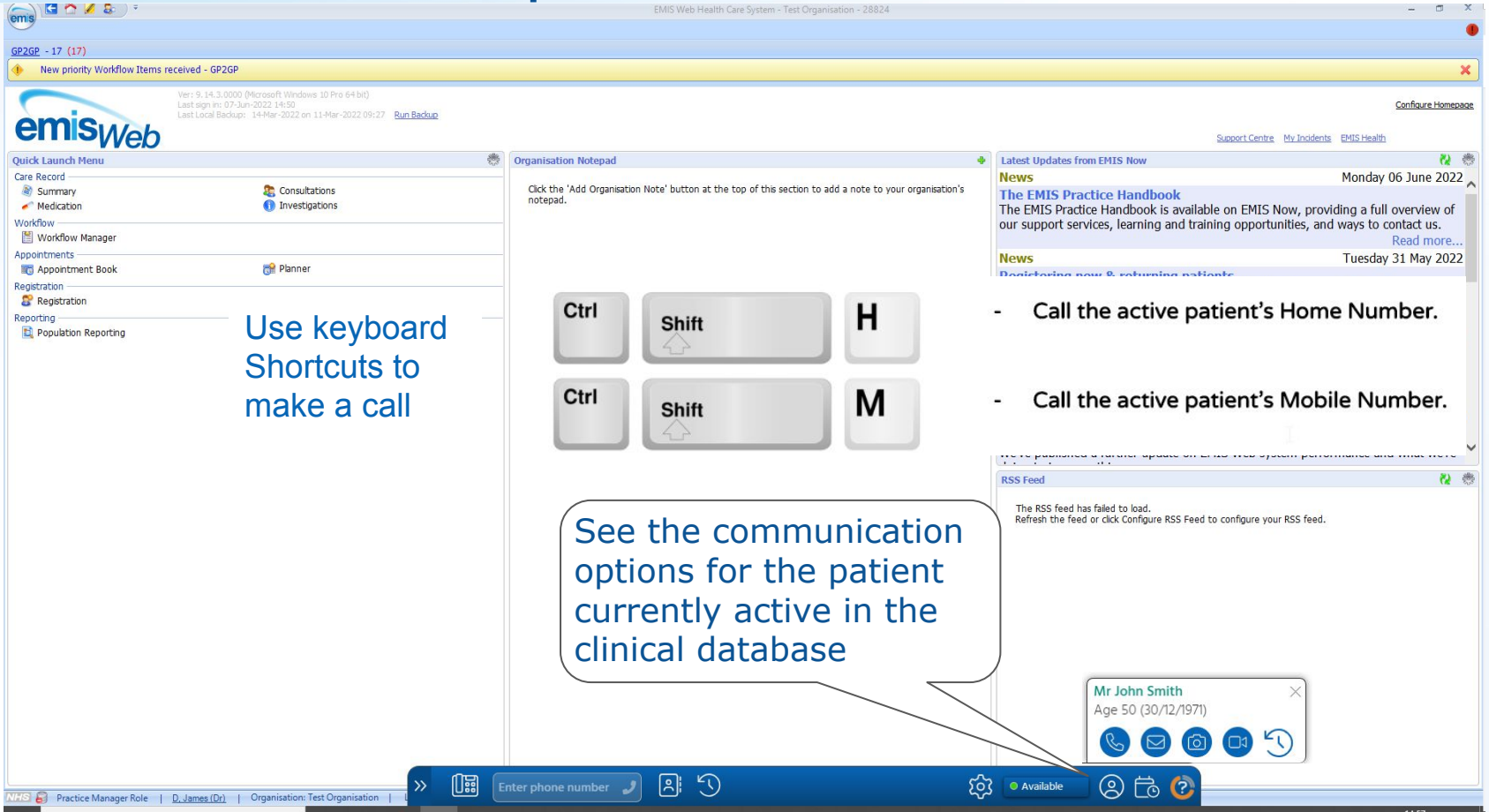

File communications as soon as it's complete using Quick File
Use the Phonebar to log in to a deskphone
Automatically search the clinical database on inbound calls
Settings
Preferences
Audio & Video
About
Dr James D
APPLICATION PREFERENCES
Quick File
Gives you the option to quickly file a call or SMS to the EMIS record, without having to go to Contact history.
Find patient record for incoming calls
Look up the EMIS patient record of the caller when you receive an incoming call.
Auto login
Automatically log into your deskphone when you start the Surgery Connect application.
On
Automatically log me in on the phone.
Confirm
Ask me what to do each time.
Enter phone number
Available

Active Patient options

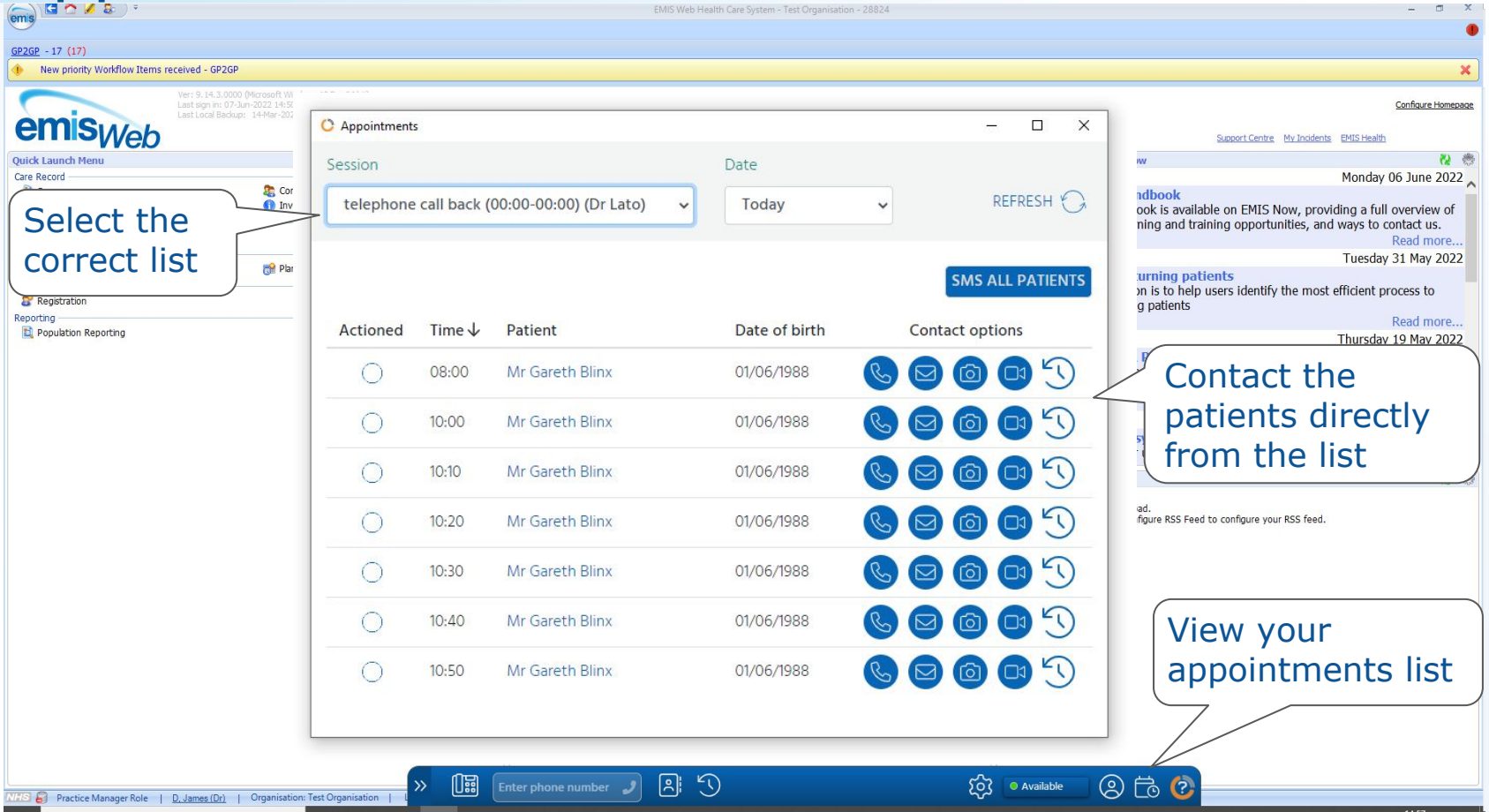


See the communication options for the patient currently active in the clinical database

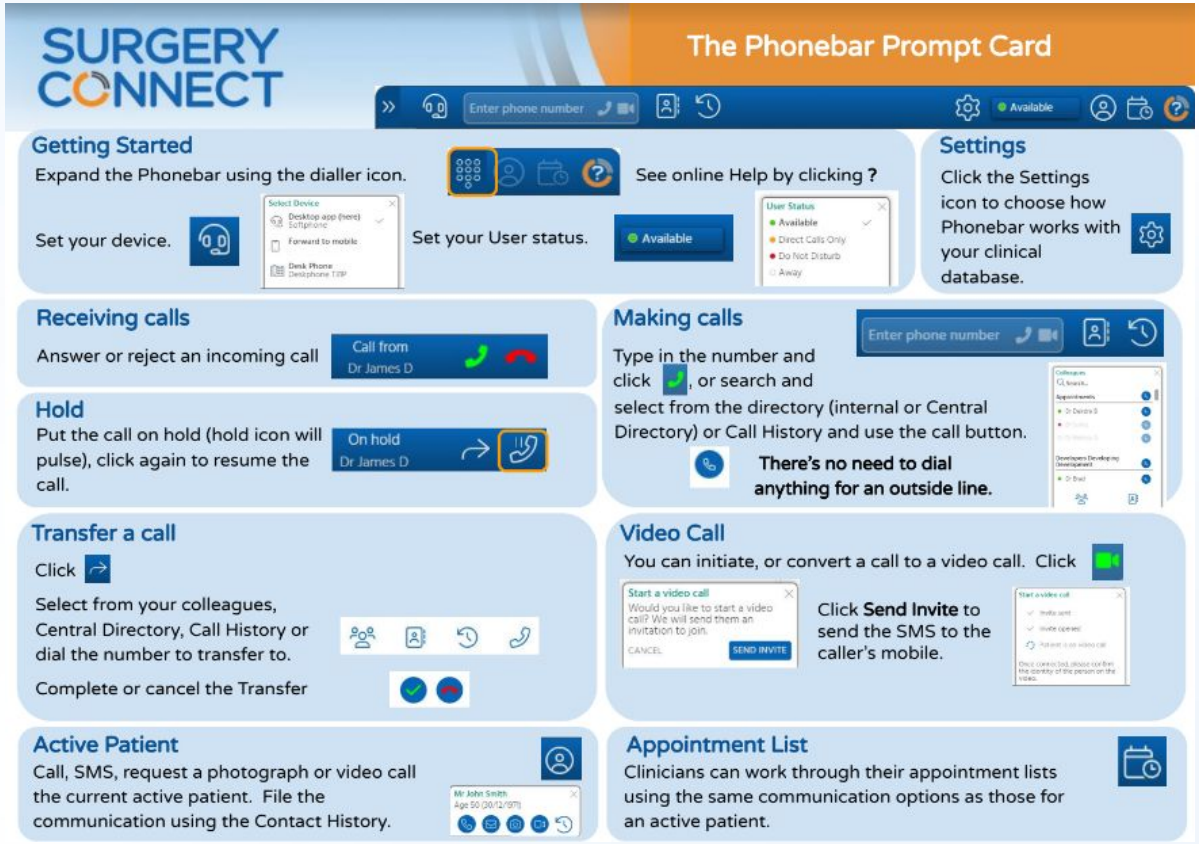
Active Patient options



Appointments List



Phonebar Prompt Card



Log out

- Phonebar

Help & Support

Pre Go Live

- Call Service Delivery 03333320155
- Email servicedelivery@x-on.co.uk

After Go Live

- Call Support **0333 332 6633**
- Support Portal

Training

- Call 0333 332 6777
- Email training@x-on.co.uk