


# SURGERY CONNECT

**HEADSET**

If using headset or  speaker, press to connect/disconnect call

**RD**

Last number redial



Mute - caller can still be heard, but cannot hear agent

## Softkeys:

**Hold**

Caller is on-hold and hears music

**Resume**

Resume call

**GPickup**

Group pick up - lift handset to show group pick up softkey on display

**Go DND**

Do Not Disturb

**Go Avail**

Extension again targeted for incoming calls

## To transfer a call:

**TRAN**

+ short dial → If extension picks up, press **TRAN** again

→ If no answer **EndCall** and **Resume** to return to call

## Transfer on mobile phone:

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**7**

+ short dial → If extension picks up, press **#**

→ If no answer, press **\*** **7** to return to call