


SURGERY CONNECT

HEADSET If using headset or  speaker, press to connect/disconnect call

RD Last number redial

X →  Mute - caller can still be heard, but cannot hear agent

Softkeys:

Hold Caller is on-hold and hears music **Resume** Resume call

GPickup Group pick up - lift handset to show group pick up softkey on display

Go DND Do Not Disturb **Go Avail** Extension again targeted for incoming calls

To transfer a call:

TRAN + short dial → If extension picks up, press **TRAN** again

→ If no answer **EndCall** and **Resume** to return to call

Transfer on mobile phone:

***** **7** + short dial → If extension picks up, press **#**

→ If no answer, press ***** **7** to return to call

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