


SURGERY CONNECT

HEADSET If using headset or  speaker, press to connect/disconnect call

HOLD Caller is on-hold and hears music

MUTE Caller can still be heard, but cannot hear agent

RD Last number redial

Softkeys:

GPickup Group pick up - lift handset to show group pick up softkey on display

Go DND Do Not Disturb **Go Avail** Extension again targeted for incoming calls

To transfer a call:

TRAN + short dial → If extension picks up, press **TRAN** again


→ If no answer **EndCall** and **Resume** to return to call

Transfer on mobile phone:

*** 7** + short dial → If extension picks up, press **#**

→ If no answer, press *** 7** to return to call

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